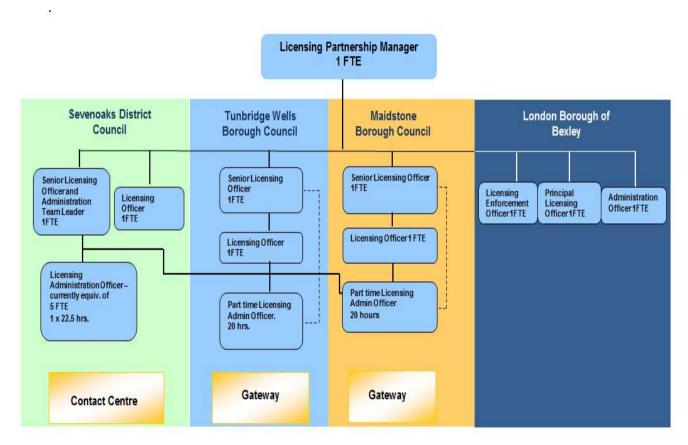








The new structure











Before the paper-less project











After the paper-less project











The result











The space we created













Our online forms

Type of	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Total
Temporar	59/106 55,70%		110/160 68.80%		57/85 67,10%			102/142 71.80%							156/185 84.32%				102/119 85.71%								152/169 89.94%		81/99 81.82%		52/3314 80.02%
Designate	d Premises	Supervisor									3			2	2	2	3	4	3	3	2	2	1	6	6	4	3	4	3	3	56
Transfer o	f Premises	Licence													1	2		1		2	2	1	1	2	3	2		3		1	21
Personal L	icence (nev	")					1	3		3	4	4		3	1	3	6			3	2		3			9	2	6	1	4	58
Personal L	icence (cha	inge of det	ils/copy)						1	3	5	10	4	6	12	11	6	5	7	14	9	9	8	7	9	7	8	5	9	5	160
Personal L	icence rene	ewal									9	12	3	1	1																26
Premises I	icence (nev	w)											2		1	2	1	2	5	3	2	3	4	5	2	1	4	6		5	48
Premises I	licence (var	riation)																											1	3	4
Premises I	licence (ch	ange of det	ails/copy)								1					1									3	7	1	1		1	9
	gistration (1	4	1	3	1	2	4	1	1	3	3	1	4	4	1		3	
	gistration	(return)																			1	1	1	4	2		1	10	3		
Taxi vehic							1	1	4	1	6	2			2	2	1	2			4	6	3		10			8	16	18	
Taxi drive										1	1	2	1		1	1	1	1	2	4	2		6	3	7			4	4	8	68
	e Operator										1	1	1					3			1				5	4	7	3	3	3	
Animal Bo																			7	6	2							1			16
Dog Bree																					1										1
Pet Shop																				4	1	1									7
	tablishment																			4	1					1		1	1		8
		omatic notil	ication)																								1			1	1
Boatman I																										1		1			2
Boat Lice																										1		1			2
TOTAL	59	109	110	78	57	66	87	106	45	76	89	99	131	138	181	118	109	93	132	180	69	90	114	119	151	205	207	152	122	148	3440